

Terms and Conditions

1. Quotations:

Quotations are valid for 1 month from the date of the quotation and need to be confirmed in writing. We work on a first come first served basis from confirmation and reserve the right to decline.

2. Payments:

All prices quoted are exclusive of VAT which will be applied at the relevant rate.

A 50% deposit will be required to secure the date of your function. The outstanding balance must be paid within 14 working days. All deposits are non-refundable (unless exceptional circumstances).

We accept payments by bank transfers or cheques only we don't accept card payments.

3. Loss and Damage:

The hirer (i.e. the client) is responsible for all the equipment from the time of delivery until it is collected. The hirer should, in their own interest, make sure all equipment is insured. Any breakages, loss or damage, however caused will be charged to the hirer at the full replacement value.

Nigel's food design holds no responsibility for any damage that may occur to clients personal property.

4. Numbers:

Nigel's food design require the final number of guests expected to attend the event to be notified 5 clear working days prior to the event. After the notification Nigel's food design will endeavour to accommodate any reasonable increases, but regret that no allowance can be made if this number is reduced within 5 working days of the date of the event. The final invoice must be based on that figure, regardless of subsequent cancellations there may be. Additional guests will be charged for. In the case of large events, if numbers drop dramatically to what was originally agreed, then a charge may be made to cover lost revenue and monies lost by turning away other events.

5. Staff:

Waitress service is only available when all the food is being provided by Nigel's Food Design. If staff is required to work later than 11.30pm, the cost of staff transport home will be the responsibility of the client and will be added to the invoice. Premium prices for Christmas and Bank Holidays (Christmas Eve / Day & New years Eve / Day Double time and 1 ½ for bank holidays) Stated on quotation there is a minimum 4 hrs for staff to work unless agreed prior the event where after the 4 hours there will be an hourly charge at £25 per hour for Event Manager, £13.50 per hour front of house, £15 per hour for chefs and £11 per hour for porters.

6. Cancellation:

Any cancellation made by the client must be notified in writing. We require a minimum of 5 clear working days otherwise the full amount must be paid.

7. Delivery:

A delivery charge will be charged for outside the Beckenham area and within the London congestion plus the cost of parking.

8. Liability:

Nigel's food design has public liability cover (details available on request).

9. Allergies and dietary requirements:

We will endeavour to provide alternative menus for any dietary requirements notified within 5 clear working days of an event. If we are informed of any allergies, we will insure that these ingredients are not used in the food provided; however we cannot guarantee any dishes free from trace elements due to the nature of the kitchens.

10. Complaints:

Any complaint must be received by the company in writing not more than seven days from the date of the function concerned.

11. Tastings:

Nigel's Food Design are very happy to do tastings for clients, but company policy is if you do not confirm the booking you will be charged at cost price for the tasting.

12. Consultation:

Four hours complimentary consultation is included in your quote. This includes time spent on menus, telephone calls, emails and meetings and at a tasting. After this time we reserve the right to charge for this service at a rate of £35.00 per hour. We will advise when we are nearing the end of the complimentary 4 hours.

Nigel' Food Design Confirmation Page

Client Name:

Date of Event:

Venue:

Number of Guests:

I / We confirm that we would like Nigel's Food Design to provide the catering services for the above event, as quoted, and as may be amended by future quotations. I / We understand the terms and conditions as stated and agree to them.

Signed on behalf of the client.

Name

Signature

Date

Authorised Signatory